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**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA**

CITY AND COUNTY OF SAN FRANCISCO,  
Plaintiff,  
v.  
CITY OF OAKLAND AND PORT OF  
OAKLAND,  
Defendants.

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Case No. 3:24-cv-02311-TSH

**PLAINTIFF CITY AND COUNTY OF  
SAN FRANCISCO'S NOTICE OF  
MOTION AND MOTION FOR  
PRELIMINARY INJUNCTION  
ENJOINING DEFENDANTS;  
MEMORANDUM OF POINTS AND  
AUTHORITIES IN SUPPORT THEREOF**

Date: October 24, 2024

Time: 10:00 AM

Courtroom: E – 15th Floor

Trial Date: (None Set)

1     **TO THE COURT, ALL PARTIES AND THEIR ATTORNEYS OF RECORD:**

2                 PLEASE TAKE NOTICE that on October 24, 2024 at 10:00 AM or as soon thereafter as  
3     the matter may be heard before Magistrate Judge Thomas S. Hixson in Courtroom E of Phillip  
4     Burton Federal Building & United States Courthouse, 450 Golden Gate Avenue, San Francisco,  
5     CA 94102, Plaintiff City and County of San Francisco (“the City” or “Plaintiff”) will and does  
6     hereby move for a preliminary injunction against Defendants City of Oakland (“Oakland  
7     Defendant”) and Port of Oakland (“Port Defendant” or the “Port”, and together referred to as  
8     “Oakland” or “Defendants”).

9                 Plaintiff seeks a preliminary injunction enjoining and prohibiting Oakland, and their  
10    officers, directors, employees, agents, and representatives, and all other persons acting in concert  
11    or participating with them (including their partner airlines) (collectively, the “Enjoined Parties”)  
12    who receive actual notice of the injunction order by personal or other service, to be immediately  
13    prohibited and restrained anywhere in the U.S. from: (1) using, displaying, or registering the name  
14    or trademark SAN FRANCISCO BAY OAKLAND INTERNATIONAL AIRPORT in connection  
15    with any products or services, including in connection with advertising, marketing, or other  
16    promotion, distribution, offering for sale, or sale, of any products or services; and (2) using,  
17    displaying, or registering any other colorable imitation of the City’s registered SAN FRANCISCO  
18    INTERNATIONAL AIRPORT® name and trademark.

19                 Plaintiff’s motion is based on this Notice of Motion, Plaintiff’s Memorandum of Points and  
20    Authorities in Support of Motion for Preliminary Injunction, and the Declarations of Jessica  
21    Williams, Ivar Satero, Melissa Andretta, Charles Schuler, Doug Yakel, Chris Birch, and Sarah  
22    Butler, and exhibits thereto, all filed concurrently herewith, as well as all of the pleadings, files,  
23    and records in this proceeding, all matters of which this Court may take judicial notice, and any  
24    argument or evidence that may be presented to, or considered by, this Court prior to its ruling and  
25    at any argument at the hearing on this motion.

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1      **I. INTRODUCTION**

2      Oakland has a trademark for its airport. It should stay away from the City's.

3      For nearly 100 years, the City's airport ("SFO") has been known worldwide as SAN  
 4      FRANCISCO AIRPORT or SAN FRANCISCO INTERNATIONAL AIRPORT®, having adopted  
 5      the latter trademark in 1954 (the "SF Mark"). The SF Mark is famous, federally registered, and  
 6      incontestable. Over many decades, SFO has grown into one of the country's busiest airports,  
 7      welcoming tens of millions of worldwide travelers annually, winning numerous awards and  
 8      accolades, attracting leading airlines and service providers, and earning praise from travelers and  
 9      industry insiders for its customer service, retail, food, and facilities.

10     Oakland also has an airport. For decades, it has used OAKLAND INTERNATIONAL  
 11     AIRPORT as a trademark to identify that airport. Under new leadership, Oakland recently decided  
 12     to run away from its identity and adopt a new trademark that centers on the City's name:

13     **SAN FRANCISCO BAY OAKLAND INTERNATIONAL AIRPORT** (the "Infringing Mark").

14     "*Why would they do this?*" That's the question posed by one of many travelers bewildered  
 15     by Oakland's effort to abandon its own brand in favor of the City's. Oakland did not, as it has  
 16     publicly stated, pick a new brand to "help" travelers know where its airport is located. Although  
 17     the Oakland airport services many of the same Bay Area travelers as SFO, it receives far fewer of  
 18     them. What better way to attract new customers, service providers, and airlines than by adopting a  
 19     copycat brand? Predictably, although its rollout has only just begun, Oakland's new brand has  
 20     already caused confusion: people who traveled to SFO intending to go to the Oakland airport, online  
 21     confusion over the names, inadvertent geo-tagging of one airport intending to tag the other, or  
 22     online accounts of confusion occurring at Oakland (the extent to which Oakland has shielded).

23     *All* of the relevant factors considered in a trademark infringement analysis (the "*Sleekcraft*"  
 24     factors) weigh decidedly in the City's favor: (1) the presence of actual confusion; (2) survey  
 25     evidence demonstrating levels of confusion **over 20%**; (3) the SF Mark is strong, registered, and  
 26     legally incontestable; (4) the marks are highly similar; (5) the services (airports) are identical; (6)  
 27     the marketing channels, including airline websites and Online Travel Agencies ("OTAs") like  
 28     Expedia, Priceline, and Booking.com, are identical; and (7) the consumer base is identical.

Oakland's bad faith is also on display. Just 30 minutes before its public announcement of the Infringing Mark, Oakland informed the City of its planned name change. The City objected, ***repeatedly***, warning that travelers would mix up the parties' airports, resulting in all manner of travel mishaps from purchasing the wrong plane tickets, to selecting the wrong Uber destination, to reserving a rental car at the wrong airport. *Airlines* and foreign travel agencies voiced their concerns over name confusion. Oakland residents voiced concerns. Those concerns were ignored, literally, as Oakland avoided the City's outreach and instead rushed headlong to make the change. All the while, Oakland gloated about the new change – even taunting City officials with sophomoric social media posts. Oakland may not take the City's rights seriously, but the City certainly does.

The City filed this trademark infringement lawsuit in April but continued its outreach to try to find an alternative to litigation, to no avail. Then, at Oakland's insistence, the Parties agreed to engage in a formal mediation in late August (stipulating that the interim period could not be used to argue delay). That mediation was not fruitful.

The City is entitled to immediate injunctive relief because it is likely to succeed on the merits of its trademark infringement claim, in turn, giving it a presumption of irreparable injury. 15 U.S.C. § 1116(a). The Infringing Mark threatens to compromise the City's reputation, goodwill in, and ability to control the SF Mark, harm the public, and harm service providers and those who make a living assisting those traveling to airports. And although confusion is just beginning, it will inevitably increase as Oakland and OTAs (which still feature the OAKLAND INTERNATIONAL AIRPORT mark) continue to transition to the Infringing Mark. Unless Oakland is enjoined, travelers will book the wrong flights, return rental cars to the wrong locations, and get dropped off by rideshare services at the wrong airport – all to the detriment of both those consumers and SFO.

Many have urged Oakland to stop using the confusing trademark. Oakland will not listen. The City asks the Court to grant immediate injunctive relief to stop Oakland's infringement.

## II. STATEMENT OF RELEVANT FACTS

### A. SAN FRANCISCO INTERNATIONAL AIRPORT® Is a World-Class Airport, Widely Recognized for Its Award-Winning Services

In May 1927, the City inaugurated the Mills Field Municipal Airport of San Francisco,

1 which formally rebranded as the SAN FRANCISCO AIRPORT in 1931, and again as SAN  
 2 FRANCISCO INTERNATIONAL AIRPORT in 1954. Declaration of Melissa Andretta (“Andretta  
 3 Decl.”) ¶ 3. SFO has always been a major west coast hub airport serving travelers to and from the  
 4 Bay Area, and over time it has grown to become one of the busiest airports in the United States. *Id.*  
 5 ¶ 4. Every year, SFO welcomes tens of millions of travelers from around the world, including  
 6 approximately *50 million* in 2023 alone – more than twice the number of travelers serviced by the  
 7 neighboring airports in Oakland and San Jose combined. *Id.* ¶¶ 4-5. By passenger count, it is among  
 8 the top 12 busiest airports in the United States. *Id.* ¶ 4, Ex. A. This has translated into average  
 9 annual operating revenues of approximately \$1 billion over the past five years. Declaration of  
 10 Jessica Williams (“Williams Decl.”) ¶¶ 2, Ex. A.

11 SFO’s success is no accident. The City has made thoughtful and costly investments in the  
 12 airport’s infrastructure and facilities to attract and support airlines, and to ensure that travelers are  
 13 comfortable and well-served throughout their journey. Declaration of Charles Schuler (“Schuler  
 14 Decl.”) ¶ 4. The airport boasts nearly 70 restaurants, many of them quick service versions of leading  
 15 Bay Area establishments, alongside trendy destinations such as Boudin Bakery and Portero Grill.  
 16 *Id.* Befitting an airport of its stature, SFO features high-end shopping options to serve its consumers,  
 17 from Gucci to Burberry to L’Occitane, among many others. *Id.* ¶ 5. The airport also boasts several  
 18 prestigious club lounges and a luxury hotel, the Grand Hyatt at SFO. *Id.* ¶ 6. The airport even has  
 19 a fully accredited museum (the first in an international airport) and hosts the Bay Area Sports Hall  
 20 of Fame. *Id.* ¶ 7.

21 Decades of time, effort, and money have made SFO and the SF Mark instantly and widely  
 22 recognized among passengers and the travel industry for the airport’s world class services. *Id.* ¶¶  
 23 8, 10. For example, the Wall Street Journal ranked SFO the best overall airport in the United States  
 24 in 2022, and among the top ten airports in the U.S. in 2023; readers of Food & Wine magazine  
 25 recently voted SFO the best airport for food in the U.S.; in 2022, the Airports Council International  
 26 recognized SFO with an award for best customer experience; and SFO has also been endorsed as  
 27 the best U.S. airport for kids and for having the fastest internet. *Id.*, Ex. B. SFO has also received  
 28 numerous other awards lauding its services across a variety of metrics. *Id.* ¶ 9, Ex. C.

1           **B. The SAN FRANCISCO INTERNATIONAL AIRPORT® Trademark**

2           Every traveler making their way through SFO has encountered the SF Mark in some form,  
 3 whether in the process of purchasing a plane ticket in person, online, or through a travel agent; or  
 4 on a plane ticket, baggage claim sticker, or the walls of the airport itself. Schuler Decl. ¶ 11.  
 5 Annually, the City invests *millions* of dollars annually to promote its airport services under the SF  
 6 Mark, with over \$20 million spent in the last ten years alone. *Id.* ¶ 12. Public advertising of the SF  
 7 Mark includes prominent display on the airport's website [www.flaysfo.com](http://www.flaysfo.com) (which receives nearly  
 8 a half million unique visitors per month), in commercial print and digital advertising, on social  
 9 media, and at public outreach events. *Id.* ¶¶ 13-14. The SF Mark also receives significant indirect  
 10 promotion by countless third parties who utilize the mark to facilitate their own services. *Id.* ¶ 15.  
 11 For example, on their own websites and apps, airlines and OTAs all display departures and  
 12 destinations by airport name, including the SF Mark. *Id.* The same is true of car rental services,  
 13 rideshare apps, navigation apps, and the many hotels and other services that have a symbiotic  
 14 economic relationship with SFO. *Id.* ¶ 16. The SF Mark has also been referenced in countless news  
 15 articles, travelogues, and blogs discussing the City's airport. Williams Decl. ¶¶ 2-4, Exs. B-D.

16           The SF Mark is an asset of tremendous value and represents goodwill belonging to the City.  
 17 The City's investment has made the SF Mark among the strongest airport brands in the world,  
 18 routinely ranked among the top 25 by Brand Finance, a respected independent evaluator of  
 19 international brands. Schuler Decl. ¶ 17.

20           Beyond its extensive common law trademark rights, the City owns a 2012 registration for  
 21 the SF Mark covering "airport services" in Class 39 (the "Registration"). Williams Decl. ¶ 6. The  
 22 Registration received incontestable status, following the City's submission of a Section 15  
 23 Declaration of Incontestability<sup>1</sup> in August 2017. *Id.* ¶ 7.

24           **C. Oakland and the OAKLAND INTERNATIONAL AIRPORT Trademark**

25           The Oakland airport was also established in 1927 and has been known by the name and

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26           <sup>1</sup> Between the fifth- and sixth-year anniversary of registering a trademark, a trademark owner can  
 27 file for "incontestable" status, after which a defendant wishing that challenge that trademark has  
 28 limited defenses. 15 U.S.C. § 1065. The City did so here. Williams Decl. ¶ 6, Ex. E. Filing the  
 affidavit of incontestability increases the evidentiary value of the registration from a presumption  
 of the registrant's exclusive right to use the mark to "**conclusive evidence**" of such a right.

1 trademark OAKLAND INTERNATIONAL AIRPORT since at least as early as 1963. *Id.* ¶¶ 8-9.  
 2 *That* is Oakland's brand – the public facing name of its airport. And *that* is the name that Oakland  
 3 registered with the USPTO, claiming in filings that due to its "substantially exclusive and  
 4 continuous use of the mark in commerce" for "at least five years," it has acquired distinctiveness  
 5 (meaning it has "secondary meaning") pointing exclusively to Oakland. *Id.* ¶ 10, Ex. H.

6 The Oakland airport sits in the southern part of the city of Oakland in the East Bay. Andretta  
 7 Decl. ¶ 6. Relatively speaking, the Oakland airport is much smaller than SFO, with more limited  
 8 infrastructure to support airlines. *Id.* ¶ 7. As a result, the airport services far fewer passengers than  
 9 SFO, around 11.2 million in 2023. *Id.* In comparison to SFO, the airport ranked near the bottom in  
 10 overall customer satisfaction among travelers to large airports in the U.S. *Id.* ¶ 8.

11 Though much smaller than SFO, the airport shares several of the same airlines, including  
 12 Alaska, Delta, and Southwest, and services many of the same travelers. *Id.* ¶¶ 11-13. To wit, OTAs  
 13 and airline ticketing features typically identify Oakland's airport as a "nearby" alternative to SFO  
 14 and vice versa, and flights to and from each airport can often be searched together. *Id.* ¶ 12.

#### 15       D.     After Years of Jabbing at SFO, Oakland Copies the SF Mark

16       For years – and owing nothing to the City's actions in relation to Oakland or its airport –  
 17 Oakland has perceived itself to be in a rivalry with the City over airlines and passengers. *Id.* ¶ 14.  
 18 Oakland has struggled to maintain and/or expand airline routes, in particular during and after the  
 19 pandemic, with widely reported losses of British Airways, Norwegian Air, and JetBlue. *Id.* ¶ 15.  
 20 Oakland appears to blame *the City* for its problems, believing the City to have taken opportunities  
 21 from it. *Id.* ¶ 16. In response, Oakland has taken to marketing the Oakland International Airport to  
 22 airlines by *denigrating SFO*, e.g., by misrepresenting the extent to which the airport suffers from  
 23 fog and delays. *Id.* ¶ 17. In one incident, the Port hosted an event for airlines that featured fortune  
 24 cookies containing the fortune "SFO? Just say no." *Id.* Oakland's fixation on and negativity toward  
 25 SFO is exemplified by a pre-pandemic video ad campaign titled "Inferiority Complex," which  
 26 features "stereotypical" San Franciscans touting the superiority of the Oakland airport. *Id.*

27       Far from another sophomoric jab at SFO, on March 29, 2024, the Port Defendant issued a  
 28 press release announcing that it was rebranding to SAN FRANCISCO BAY OAKLAND

1 INTERNATIONAL AIRPORT. *Id.* ¶ 18. In a tacit acknowledgement of obvious concerns around  
 2 the planned rebrand, the Port Defendant contacted SFO's Airport Director, Ivar C. Satero – but  
 3 only 30 minutes before the release was published. Declaration of Ivar Satero ("Satero Decl.") ¶ 2.  
 4 Mr. Satero objected to the name, expressed serious concern about the similarities between the  
 5 Infringing Mark and the SF Mark, and requested additional information from Defendant Port of  
 6 Oakland. *Id.* ¶¶ 3-4. Following that call, the Port never followed up. *Id.*

7 After the March 29 announcement, Mr. Satero, other City officials, domestic and  
 8 international airlines, travel industry and tour operating companies, and regional stakeholders have  
 9 formally expressed opposition to or serious concerns about the proposed name change *Id.* ¶¶ 5-7;  
 10 Declaration of Doug Yakel ("Yakel Decl."), ¶¶ 3-20. For example, Japan, United, and Vietnam  
 11 Airlines issued letters to the Port opposing the name change. *Id.* ¶¶ 15-17, Exs. L-N. Each voiced  
 12 concerns over name confusion, harming domestic and international travelers (particularly those  
 13 with connecting flights). *Id.* Vietnam Airlines, for example, expressed "great concern that the  
 14 Metropolitan Oakland International Airport is considering changing its name to San Francisco Bay  
 15 Area Oakland International Airport, which will create huge confusions, especially to our travelers."  
 16 *Id.*, Ex. N. Travel agencies objected, too. *Id.* ¶¶ 11-14. The City and regional stakeholders  
 17 repeatedly offered to engage in a constructive dialogue to seek concrete alternatives to the  
 18 Infringing Mark, but their overtures were ignored. *Id.* ¶¶ 3-10. *See also*, Satero Decl., Ex. B.

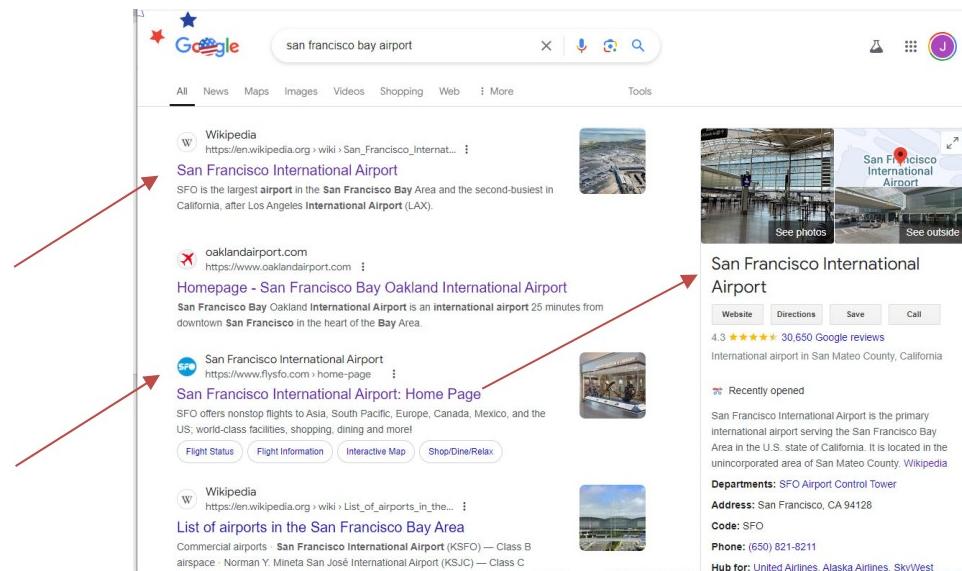
19 On April 11, 2024, at the Oakland Board of Port Commissioners' meeting, the Port heard  
 20 public comment both opposing and supporting a proposal to change the name of its airport to the  
 21 Infringing Mark. Williams Decl. ¶ 12. Some members of the commission proposed a continuance  
 22 due to the rushed process and the lack of sufficient public outreach on the proposal. *Id.* The Port  
 23 paid lip service to stakeholder engagement but, despite repeated requests to collaborate and to  
 24 consider alternatives, the Port refused to engage with the City in the weeks immediately following  
 25 the announcement of its renaming plan and through the Port's month-long process to purportedly  
 26 gather stakeholder input. Yakel Decl. ¶¶ 3-20. The Port approved the first reading of the ordinance  
 27 to adopt the Infringing Mark on April 11, 2024, and voted to approve the second reading of the  
 28 ordinance on May 9, 2024, which is the date the new name became effective. Williams Decl. ¶ 12.

1           **E. SFO Files Suit to Protect the Public and the Valuable SF Mark**

2           Because of Oakland's failure to respond to the City's concerns, and its continued expressed  
 3 intention to use the Infringing Mark, the City was compelled to file this lawsuit on April 18, 2024.  
 4 On May 3, 2024, the City filed a first amended complaint to name the Port as a separate defendant,  
 5 and on May 9, 2024, the Port filed its answer with multiple threadbare affirmative defenses and a  
 6 counterclaim seeking a declaratory judgment of non-infringement. ECF No. 15. The Port countered  
 7 the City's allegations by contending that, in context, the parties' marks are distinguishable. *See,*  
 8 *e.g.*, *id.* at Counterclaim ¶¶ 2-3, 64. It highlighted Oakland airport's logo design and represented  
 9 that Oakland will continue to use "OAK" as the airport's three-letter IATA code. *Id.*

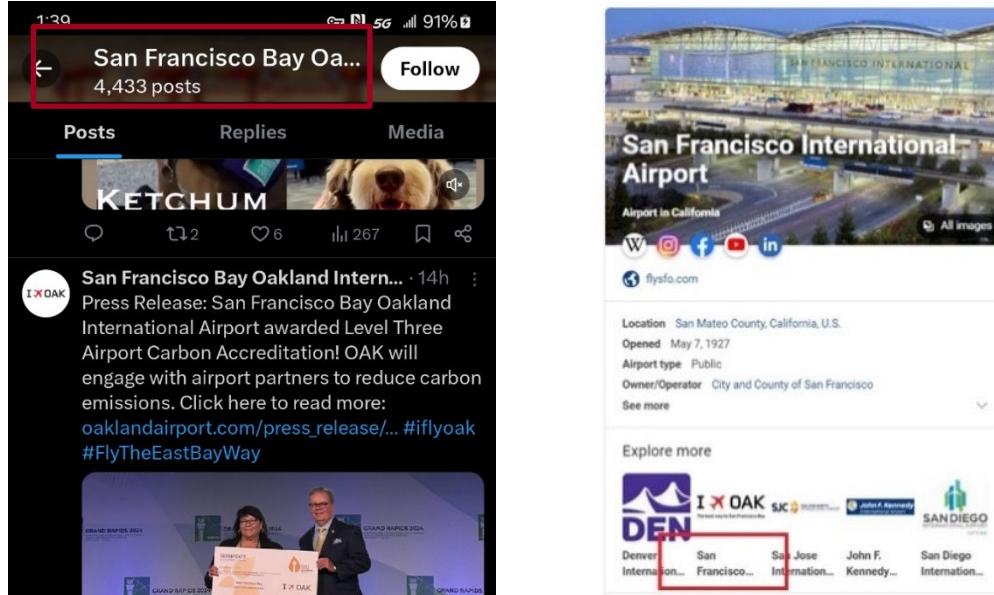
10          Setting aside the relevance of whether Oakland might on its own initiative *sometimes*  
 11 display the Infringing Mark with an IATA code, Oakland does not always do so (Williams Decl. ¶  
 12 14) and has no control over how *others* display the Infringing Mark. For example, third-party  
 13 publications and oral communications will **not** include Defendant's IATA code, and articles and  
 14 press will not include Oakland's logo. And while Booking.com foregrounds IATA codes next to  
 15 airport names, many other ticketing and car rental services do not or put it at the end. *Id.* ¶ 15.

16          Although Oakland's rollout of the Infringing Mark is not complete, consumers searching  
 17 for SAN FRANCISCO BAY AIRPORT online now encounter the Infringing Mark with the City's  
 18 name and trademark mark abutted by listings for the City's airport. *Id.* ¶ 16 (**Figure 1**).



28           **Figure 1 – Google Search Results for "San Francisco Bay airport"**

1 And in other contexts, Oakland airport's full name is often obscured, which will almost  
 2 certainly occur with greater frequency on smart phones and in apps (where the screen surface is  
 3 smaller) – resulting in near-identical presentations of the parties' marks. *Id.* ¶¶ 17-18 (**Figure 2**).



14 **Figure 2 – App and Mobile Screenshots Showing Truncated Display of Infringing Mark**

15 After the City filed suit, Oakland finally engaged with the City, and insisted on a formal  
 16 mediation rather than informal discussions that, in the City's view, would have been more  
 17 expedient. Giving Oakland the benefit of the doubt, the City agreed, and the mediation was  
 18 scheduled for late August before former Magistrate Judge LaPorte. Williams Decl. ¶ 36. The parties  
 19 stipulated to a continuance of all deadlines pending mediation, including an acknowledgement that  
 20 the extension could not be used to argue that the City delayed in seeking preliminary injunctive  
 21 relief. ECF No. 32. In the meantime, Oakland has slowly rolled out the Infringing Mark. For  
 22 example, although the Infringing Mark appears on the Oakland airport's website, social media  
 23 handles, and search engine results, and has made its way to Booking.com and a few airline websites'  
 24 ticketing features, most OTAs continue to display the OAKLAND INTERNATIONAL AIRPORT  
 25 mark. Andretta Decl. ¶¶ 20-22. The City was thus hopeful that Oakland would work with the City  
 26 to reach an amicable compromise at the mediation. The August 27 mediation led to no resolution,  
 27 however. *Id.* ¶ 23.<sup>2</sup> The City files this motion three weeks later.

28 <sup>2</sup> Meanwhile, the Port appears to be relishing in the publicity around this dispute, as evidenced by  
 PLAINTIFF'S MOTION FOR PRELIMINARY  
 INJUNCTION Case No. 3:24-cv-02311-TSH

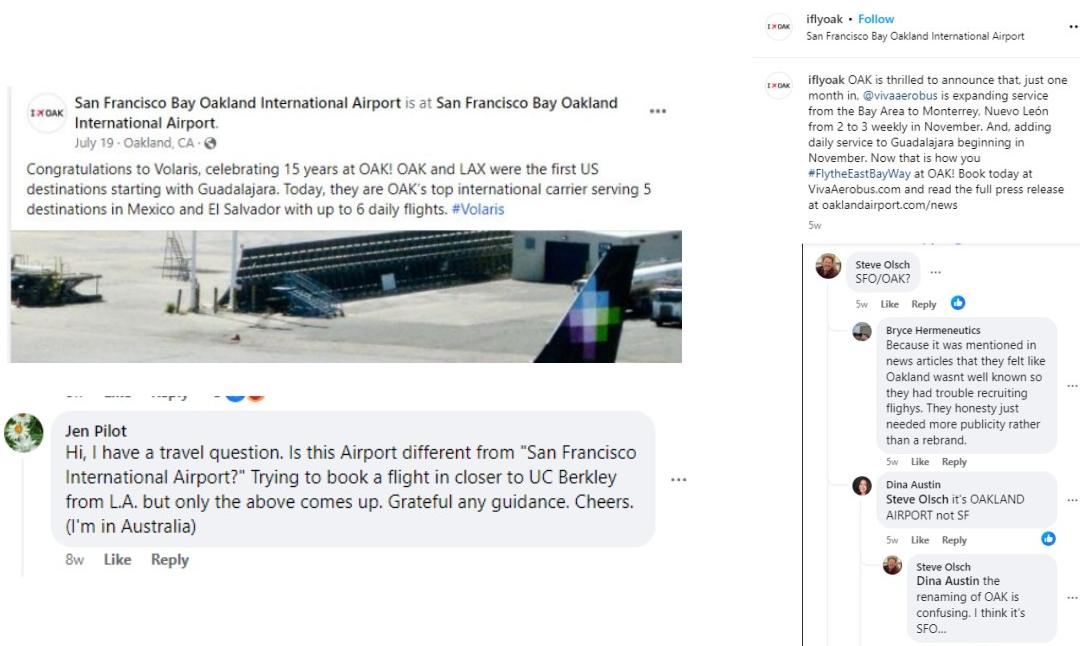
1                   **F. Oakland's Use of the Infringing Mark Has Caused Consumer Confusion and**  
 2                   **Irreparable Harm to the SF Mark.**

3                   Unsurprisingly, Oakland's scheme to free ride on the City's name and success has caused  
 4                   actual confusion. For example, in July a reddit user posted about having "picked the wrong airport"  
 5                   due to Oakland's name change, lamenting, rhetorically, "Why would they do this[?]" (showing the  
 6                   two confusing names atop each other). Williams Decl. ¶ 20 (**Figure 3**).



13                   **Figure 3 – Reddit Post from Traveler**

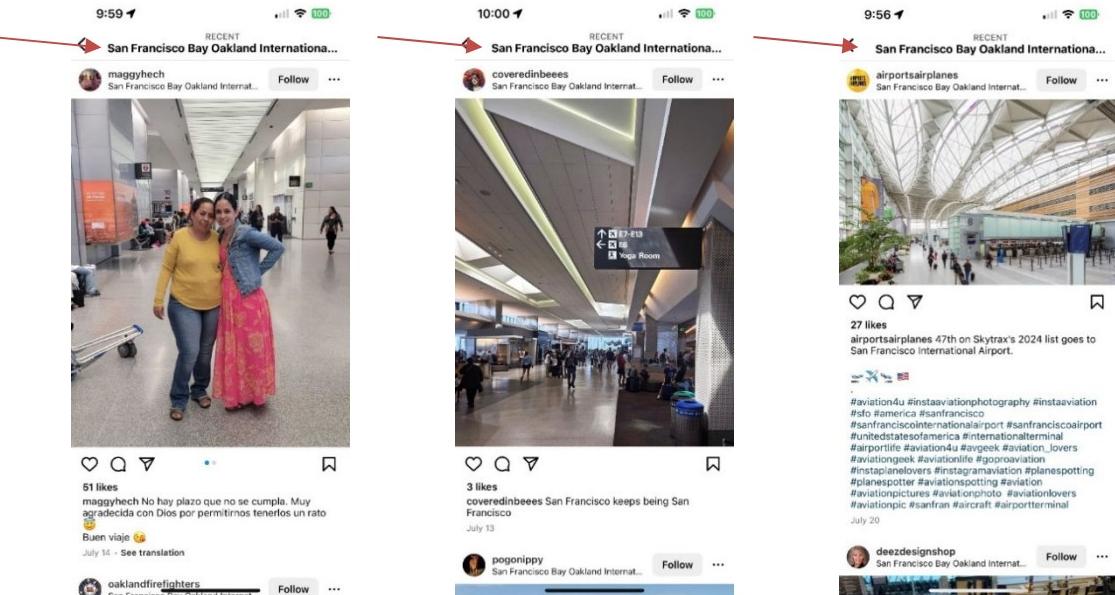
14                   Multiple travelers have also inquired on social media – and specifically on Oakland airport's  
 15                   own account – about whether Oakland's airport is the City's airport. *Id.* ¶¶ 21-22 (**Figure 4**).



26                   **Figure 4 – Social Media Posts Confused About Relationship Between Airports**

28                   recent pictures of the new President of the Oakland Port Board of Commissioners donning a t-shirt  
                  with a "joke" about the lawsuit. Williams Decl. ¶ 8, Ex. F.

1 There have also been several instances in which visitors located at SFO have posted pictures  
 2 to Instagram mistakenly tagging Oakland's Infringing Mark, which would lead viewers to believe  
 3 that the pictures depict Oakland's airport, when it is the City's. *Id.* ¶ 23 (Figure 5).



14 **Figure 5 – Social Media Posts Tagging Wrong Airport (San Francisco Bay Oakland Int'l Airport)**

15 Separately, the City is aware of over a dozen individuals that were dropped off at SFO  
 16 intending to go to "San Francisco Bay Oakland International Airport" or catch a flight on an airline  
 17 like Spirit Airlines, which flies out of the Oakland airport but not SFO. Declaration of Christopher  
 18 Birch ("Birch Decl.") ¶ 6, Ex. A. This is likely to increase in occurrence if Oakland is allowed to  
 19 fully implement the name change across platforms and via apps and third parties. *Id.* ¶ 7.<sup>3</sup>

20 Undoubtedly, Oakland airport is experiencing similar confusion, too. But despite the City's  
 21 public information requests, Oakland has not been forthcoming with that information; several of  
 22 the records it produced were suspiciously cut-off. Yakel Decl. ¶¶ 21-22, Ex. R.

23 Following publication of a recent article about this litigation in *SFGATE*, a news website  
 24 based in San Francisco, numerous members of the public have posted online about additional,  
 25 previously unknown examples of confusion of every type imaginable. William Decl. Exs. O-W.  
 26 One individual described having witnessed a woman at SFO who was having a hard time  
 27

28 <sup>3</sup> Given the City's concerns about the Oakland airport rebrand, in June 2024, SFO asked information booth staff to document instances of confusion in the normal course of business.

1 understanding that she unwittingly purchased a ticket to depart from Oakland, *id.* Ex. T; while  
 2 another commenter detailed how a non-native-English speaking member of his partner's family got  
 3 confused trying to book tickets to SFO for a wedding, and had to be picked up from the Oakland  
 4 airport. *Id.* Ex. U. Yet another individual explained how someone they know "is flying into town  
 5 tomorrow for the first time and accidentally went to sfo [sic] instead of Oakland." *Id.* Ex. V at 1.  
 6 And in other instances, commenters described a situation in they or their friends and family were  
 7 directed to the wrong airport by digital assistants and rideshare apps. *Id.* Ex. W at 2.

### 8     **III.    LEGAL STANDARD**

9                 A preliminary injunction is proper if a plaintiff shows: (1) it is likely to succeed on the  
 10 merits, (2) it is likely to suffer irreparable harm in the absence of preliminary relief, (3) the balance  
 11 of equities tips in its favor, and (4) an injunction is in the public interest. *Winter v. Nat. Res. Def.*  
 12 *Council, Inc.*, 555 U.S. 7, 20 (2008). Courts in this Circuit have also applied an alternative "sliding  
 13 scale" approach, in which "a stronger showing of one element may offset a weaker showing of  
 14 another." *Pangea Legal Servs. v. U.S. Dep't of Homeland Sec.*, 512 F. Supp. 3d 966, 972 (N.D.  
 15 Cal. 2021) (citation omitted). Each of these elements is satisfied.

### 16    **IV.    THE CITY IS LIKELY TO SUCCEED ON ITS TRADEMARK CLAIMS**

17                 The record demonstrates that the City has "a fair chance of success on the merits, or  
 18 questions [exist] serious enough to require litigation." *Pangea Legal Servs.*, 512 F. Supp. 3d at 972  
 19 (citation omitted). To establish infringement of its registered trademark under Section 32 or false  
 20 designation of origin under Section 43(a), the City must show that (1) it has a valid, protectable  
 21 interest in a trademark; and (2) Oakland is using a mark similar to the City's trademark in a manner  
 22 likely to cause confusion. 15 U.S.C. §§ 1114(1), 1125(a); *Brookfield Commc'ns, Inc. v. W. Coast*  
 23 *Ent. Corp.*, 174 F.3d 1036, 1046 (9th Cir. 1999). Below, the City proves both.

#### 24        **A.    The City's Mark Is Valid and Protectable**

25                 The City's incontestable federal trademark registration for the SF Mark is "*conclusive*  
 26 evidence" that cannot be rebutted of (1) the validity of the SF Mark; (2) the City's ownership of  
 27 that mark; and (3) the City's exclusive right to use it for the services specified in its registration. 15  
 28 U.S.C. §§ 1057(b), 1065 and 1115(a)–(b) (emphasis added). The City's Registration for the SF

1      Mark issued over 12 years ago, and it became incontestable over seven years ago. Williams Decl.  
 2 ¶¶ 6-7, Ex. F. Moreover, because the Registration includes a claim of acquired distinctiveness, it  
 3 also “serves as conclusive proof that the mark has secondary meaning.” *Entrepreneur Media, Inc.*  
 4 *v. Smith*, 279 F.3d 1135, 1142 n.3 (9th Cir. 2002) (citing *Park 'N Fly, Inc. v. Dollar Park & Fly,*  
 5 *Inc.*, 469 U.S. 189, 205 (1985)). As discussed in Section II.A, the City has marketed and used the  
 6 SF Mark for many decades – long before Oakland adopted the Infringing Mark. The validity of the  
 7 City’s trademark rights in the SF Mark is indisputable, giving it the exclusive right to use its mark  
 8 in connection with “airport services.”

9            **B.     Oakland’s Use of the Infringing Mark Is Causing and Is Likely to Cause**  
 10            **Consumer Confusion**

11            Courts in the Ninth Circuit assess likelihood of confusion using the eight non-exclusive  
 12 factors established in *AMF Inc. v. Sleekcraft Boats*, 599 F.2d 341, 348–49 (9th Cir. 1979), namely:  
 13 (1) strength of the plaintiff’s mark; (2) proximity or relatedness of the parties’ services (3) similarity  
 14 of the marks; (4) marketing channels used; (5) type of services and the degree of care likely to be  
 15 exercised by the purchaser; (6) evidence of actual confusion; (7) defendant’s intent in selecting the  
 16 mark; and (8) likelihood of expansion of the product line. *Id.* To prevail, a plaintiff need not show  
 17 that each factor weighs in its favor. Here, they do.

18            **1.     The City’s Mark Is Strong**

19            A trademark’s strength determines the level of protection it is given. *Brookfield*, 174 F.3d  
 20 at 1058. “The stronger a mark—meaning the more likely it is to be remembered and associated in  
 21 the public mind with the mark’s owner—the greater the protection it is accorded by the trademark  
 22 laws.” *Id.* Strength is evaluated in terms of both conceptual and commercial strength. *GoTo.com,*  
 23 *Inc. v. Walt Disney Co.*, 202 F.3d 1199, 1207 (9th Cir. 2000). Conceptual strength refers to a mark’s  
 24 inherent distinctiveness (i.e., whether the mark is fanciful, arbitrary, suggestive, or descriptive),  
 25 whereas commercial strength refers to “actual marketplace recognition” of the mark. *Brookfield*,  
 26 174 F.3d at 1058.

27            Backed by many *decades* of prominent, exclusive use, the SF Mark is famous and  
 28 unquestionably strong, with one publication ranking the SF Mark among the top 25 strongest airport

1 brands in the world. Schuler Decl. ¶ 17. SFO is highly-acclaimed worldwide and routinely receives  
 2 awards and other recognition from travelers and national publications for the quality of its facilities,  
 3 the superiority of its customer service, the caliber of its food, and, more generally, for being the  
 4 best or among the best airports in the U.S. *See supra* § II.A; Schuler Decl. ¶¶ 8-9. The mark’s  
 5 strength is reinforced by extensive direct and indirect advertising. For example, the City invests  
 6 millions of dollars annually to market and promote SFO, including over \$5 million in 2023 and just  
 7 over \$34 million dollars over the last decade. *Id.* ¶ 12. And third parties (like OTAs, airlines, and  
 8 other that participate in the airport’s ecosystem, from rideshare apps to hotels and restaurants), all  
 9 display the SF Mark to actual and prospective travelers. *Id.* ¶¶ 14-16. Consumers researching flights  
 10 to San Francisco, car rentals near the airport, or an Uber to catch their flight will inevitably  
 11 encounter the SF Mark. *Id.*

12 SFO also receives considerable unsolicited media attention. Since the City’s adoption of the  
 13 SF Mark in 1954, tens of thousands of news articles, travel guides, travelogues, magazine articles,  
 14 and blog posts, among other publications, have featured or referenced SFO and the SF Mark.  
 15 Williams Decl. ¶¶ 3-5. The sheer volume of third-party references is additional, compelling  
 16 evidence that the SF Mark is widely recognized and strong. *See adidas Am., Inc. v. Skechers USA,*  
 17 *Inc.*, 890 F.3d 747, 754–56 (9th Cir. 2018) (finding “tremendous commercial success and market  
 18 recognition” based on “considerable amount of unsolicited media coverage”).

19 Any argument by Oakland that the SF Mark is weak because it is descriptive is unavailing.  
 20 “The fact that a mark was originally descriptive of a geographical location will not prevent it from  
 21 becoming strong by virtue of secondary meaning.” *Citibank, N.A. v. City Bank of S.F.*, 1980 WL  
 22 30239, at \*10 (N.D. Cal. Mar. 23, 1980); *La Quinta Worldwide LLC v. Q.R.T.M., S.A. de C.V.*, 762  
 23 F.3d 867, 875 (9th Cir. 2014) (finding LA QUINTA mark descriptive but strong with “significant  
 24 secondary meaning and a large presence in the hotel marketplace”). Even descriptive marks may  
 25 accrue considerable strength through “extensive advertising, length of time in business, public  
 26 recognition, and uniqueness,” among other factors. *Century 21 Real Estate Corp. v. Sandlin*, 846  
 27 F.2d 1175, 1179 (9th Cir. 1988). The SF Mark easily meets this requirement.

28 Many cases are illustrative and support this conclusion; the City highlights two. In

1     *Coachella Music*, the court held that the geographically descriptive trademark COACHELLA,  
 2 corresponding to the outdoor concert located in the Coachella Valley, was strong. The court relied  
 3 on \$84 million in sales, a lineup of pop stars, more than 750,000 attendees in a single year, and  
 4 national media coverage. *Coachella Music Festival, LLC v. Simms*, 2018 WL 6074556, at \*4 (C.D.  
 5 Cal. Sept. 10, 2018). Similarly, in *North American Aircoach v. North American Aviation*, the Ninth  
 6 Circuit considered whether the plaintiff, an aerospace manufacturer, had developed sufficient rights  
 7 in “NORTH AMERICAN” for aviation *products* (e.g., airplanes) such that it could prevent the  
 8 defendant’s use of NORTH AMERICAN as a trademark for *airline services*. 231 F.2d 205, 210  
 9 (9th Cir. 1955). The Ninth Circuit *affirmed* the lower court’s injunction, finding that,  
 10 notwithstanding the descriptiveness of “NORTH AMERICAN,” “[t]he proof is irrefutable that  
 11 ‘North American’ in connection with aviation means the plaintiff solely and exclusively,” and the  
 12 plaintiff’s mark should be “afforded as complete protection as if it were a ‘strong mark at the  
 13 inception.” *Id.* at 209-10.

14       The field of air travel, in particular, is well acquainted with strong descriptive marks. Three  
 15 of the five largest airlines in the U.S. (AMERICAN AIRLINES, SOUTHWEST AIRLINES, and  
 16 ALASKA AIRLINES) bear descriptive trademarks, as do three of the five largest airports in the  
 17 U.S. (DALLAS/FORT WORTH INTERNATIONAL AIRPORT, DENVER INTERNATIONAL  
 18 AIRPORT, and LOS ANGELES INTERNATIONAL AIRPORT). Williams Decl. ¶¶ 29-35. Yet  
 19 each is undoubtedly well-known and accorded broad rights. *See, e.g., Century 21*, 846 F.2d at 1179.

20       Over decades of use, billions in revenues, tens of millions in marketing, tens of millions of  
 21 travelers, and extensive media exposure, the SF Mark symbolizes a brand associated with the go-  
 22 to airport for travelers to and from the Bay Area. Eclipsing the renown and strength in *North*  
 23 *American* and *Coachella* examples above, the SF Mark is indisputably strong and entitled to broad  
 24 protection. This factor favors a finding that confusion is likely.

## 25           **2.       The Parties Offer Identical Services: Airports**

26       Both parties use their respective marks in connection with an airport and related services.  
 27 “Where the [parties’] . . . services are directly competitive, as they are here, the degree of similarity  
 28 required to prove a likelihood of confusion is less than in the case of dissimilar products.”

1       Automated Pet Care Prods., LLC v. PurLife Brands, Inc., 670 F. Supp. 3d 946, 951 (N.D. Cal.  
 2       2023) (cleaned up). Relatedly, SFO's Registration is in Class 39 and covers "airport services,"  
 3       which is precisely what Oakland offers and what is covered by the OAKLAND  
 4       INTERNATIONAL AIRPORT registration, too. As the parties' services are identical, this factor  
 5       weighs heavily for the City.

### 6                   3.       The Airport Marks Are Highly Similar

7       In evaluating similarity, "first, the marks must be considered in their entirety and as they  
 8       appear in the marketplace; second, similarity is adjudged in terms of appearance, sound, and  
 9       meaning; and third, similarities are weighed more heavily than differences." *GoTo.com*, 202 F.3d  
 10      at 1206 (citations omitted). "As the similarities between two marks increase, so too does the  
 11      likelihood of confusion." *Pom Wonderful LLC v. Hubbard*, 775 F.3d 1118, 1127 (9th Cir. 2014).  
 12      Because both parties offer the exact same services (airports), "where marks appear on virtually  
 13      identical . . . services, the **degree of similarity necessary** to support of conclusion of likely  
 14      confusion **declines.**" *Century 21 Real Est. Corp. v. Century Life of Am.*, 970 F.2d 874, 877 (Fed.  
 15      Cir. 1992) (emphasis added) (affirming likelihood of confusion between CENTURY LIFE OF  
 16      AMERICA and CENTURY 21); *La Quinta*, 762 F.3d at 875-76 (same) (citing *Century 21* and  
 17      other cases).

18      Here, the first thing that any consumer encountering Oakland's Infringing Mark reads is  
 19      "San Francisco" – the City's name. The Infringing Mark wholly subsumes the entire SF Mark,  
 20      merely adding "Bay" and appending "Oakland" before "International Airport" (bold added):

21                   **SAN FRANCISCO INTERNATIONAL AIRPORT**

22                   **SAN FRANCISCO BAY OAKLAND INTERNATIONAL AIRPORT**

23      By any measure, and under relevant case law, the marks are similar. The U.S. Patent &  
 24      Trademark Office Trademark Trial and Appeal Board (the "Board") recently had occasion to  
 25      consider an analogous situation, in which the owner of the ORLANDO INTERNATIONAL  
 26      AIRPORT mark successfully challenged an application to register the mark ORLANDO  
 27      SANFORD INTERNATIONAL AIRPORT filed by the operator of the Sanford, Florida airport.

28      *Greater Orlando Aviation Auth. v. Sanford Airport Auth.*, 2023 TTAB LEXIS 87, \*45-47 (TTAB

1 Mar. 14, 2023). The Board found that “[b]ecause [Sanford’s] mark encompasses the literal elements  
 2 of [Orlando’s] mark, the marks are similar in sight and sound, have generally the same meaning  
 3 and make similar commercial impressions.” *Id.* The Board also found that the “presence of the  
 4 geographically descriptive term SANFORD does not distinguish the marks because Sanford is in  
 5 such close proximity to Orlando, as the parties’ airports are only thirty-one miles apart.” *Id.*

6 As in *Greater Orlando*, the Parties share the same market, and their marks create similar  
 7 commercial impressions. Like the “ORLANDO” marks, the interspersed words “BAY” and  
 8 “OAKLAND” do not distinguish the Infringing Mark from the SF Mark. As explained (*supra* §  
 9 II.F.), consumers will simply mistakenly believe that Oakland’s airport is SFO, affiliated with SFO,  
 10 or is an extension of SFO and/or the City’s airport services.

11 The fact that the Infringing Mark frontloads “SAN FRANCISCO” weighs heavily in the  
 12 analysis because “SAN FRANCISCO” has been uniquely associated with the City’s airport services  
 13 for nearly 100 years. *See N. Am. Aircoach*, 231 F.2d at 210 (affirming finding that, in the context  
 14 of airplanes and the aviation industry, the term “NORTH AMERICAN” was exclusively associated  
 15 with the plaintiff, North American Aviation). Moreover, it is exceedingly rare for a major airport  
 16 to bear the name of a different city than the one that owns it. Andretta Decl. ¶ 24.

17 Oakland will likely argue that the occasional presence of the IATA code OAK or its “logo”  
 18 might eliminate confusion or distinguish the marks. That argument is both unavailing and  
 19 discredited by the City’s actual confusion evidence and survey (*infra* § IV.B(4)), as well as  
 20 objections from various airlines regarding their concerns over name confusion (Yakel Decl., Exs.  
 21 L-Q); *see Perfumebay.com Inc. v. eBay Inc.*, 506 F.3d 1165, 1174 (9th Cir. 2007) (finding marks  
 22 similar and confusion likely despite discrete differences between the marks and defendant’s use of  
 23 a distinctive logo). As shown in the examples above (*supra* § II.D-E), the Infringing Mark is **not**  
 24 always displayed with a logo in third party apps, text, or websites. Certainly, oral communications  
 25 would not incorporate Oakland’s logo or IATA code and Oakland has no control over how third  
 26 parties such as OTAs or consumers convey the mark. Many third parties will not display logos or  
 27 “OAK” in written content either, especially in articles, blogs, and other publications. Williams  
 28 Decl. Ex. L at 17-31. Also, many OTA services and other online booking services, such as car

1 rentals, display Oakland’s IATA code only after airport names, where it is less likely to be seen, let  
 2 alone make a commercial impression, and may be left out entirely. *Id.* at 1-16. This includes Budget,  
 3 Enterprise, and Southwest, among many others. *Id.* Significantly, on smart phone browsers and  
 4 mobile apps, because the Infringing Mark frontloads “San Francisco,” the mark may be truncated  
 5 or obscured – resulting in near-identical presentations of the marks. *Id.* ¶¶ 17-18; see *BGC Inc. v.*  
 6 *Robinson*, 2022 WL 2915703, at \*4 (N.D. Cal. July 25, 2022) (finding that parties’ marks were  
 7 similar on motion for preliminary injunction, in part because defendant’s use of a distinguishing  
 8 logo was inconsistent); *Boldface Licensing + Branding v. by Lee Tillett, Inc.*, 940 F. Supp. 2d 1178,  
 9 1187 (C.D. Cal. 2013) (noting that defendants’ personal names, which defendants argued  
 10 distinguish the marks, do not always appear next to infringing mark, and issuing injunction).

11 Finally, as to Oakland’s anticipated argument that Oakland airport is, as a technical matter,  
 12 located “on the San Francisco Bay,” that is no defense to infringement. “Descriptive” use is a  
 13 defense to infringement only where a party uses a term “otherwise than as a mark[.]” 15 U.S.C. §  
 14 1115(b)(4). Here, Oakland is very clearly using SAN FRANCISCO BAY OAKLAND  
 15 INTERNATIONAL AIRPORT as a trademark. Indeed, it is the *replacement* for, and is being used  
 16 in the same manner as, the registered OAKLAND INTERNATIONAL AIRPORT mark (*supra* §  
 17 II.C). Had Oakland chosen to describe the “Oakland International Airport” as being “located on the  
 18 San Francisco Bay,” instead of renaming it with the Infringing Mark, this lawsuit would not have  
 19 been necessary. Oakland is not merely “describing” a location, and its trademark use cannot be  
 20 credibly disputed.

21 This factor also weighs in the City’s favor.

#### 22           **4. Evidence of Actual Confusion Demonstrates that Confusion Is Likely**

23           “Evidence of actual confusion is strong evidence that future confusion is likely[.]” *Off.*  
 24 *Airline Guides, Inc. v. Goss*, 6 F.3d 1385, 1393 (9th Cir. 1993); *Online Partners.com, Inc. v.*  
 25 *Atlanticnet Media Corp.*, 2000 WL 101242, at \*7 (N.D. Cal. Jan. 18, 2000) (“Courts have uniformly  
 26 recognized that actual confusion is the best evidence of likelihood of confusion.”). Given the usual  
 27 “difficulties in gathering [such] evidence,” trademark infringement does **not** require proof of actual  
 28 confusion, and its absence at the preliminary injunction stage is of especially minimal importance.

1     *Perfumebay.com*, 506 F.3d at 1176 (citation omitted); *Wells Fargo & Co. v. ABD Ins. & Fin. Servs., Inc.*, 758 F.3d 1069, 1072–73 (9th Cir. 2014) (same). Thus, even when “evidence of actual confusion is not overwhelming,” because it “is hard to come by at this stage,” it “favor[s] finding likely confusion.” *Boldface Licensing*, 940 F. Supp. 2d at 1193–94; *Quality Semiconductor, Inc. v. QLogic Corp.*, 1994 WL 409483, at \*3 (N.D. Cal. May 13, 1994) (crediting a single example of confusion – a request of defendant for a product sold by plaintiff – as “some evidence that future consumers are likely to associate” the parties’ products”); *SunEarth, Inc. v. Sun Earth Solar Power Co.*, 846 F. Supp. 2d 1063, 1079 (N.D. Cal. 2012) (finding that “some evidence” of confusion favored plaintiffs at the preliminary injunction stage).

10       Actual confusion is actively occurring in a variety of contexts. Individuals have booked flights to SFO intending to travel to Oakland (Williams Decl., Ex. U), and vice versa. *Id.* Exs. T, V. Others have been directed to the wrong airport by digital assistants, navigation apps, and rideshare services. *Id.* Exs. O, V-W. These and other examples (*supra* § II.F) are probative of likely confusion. *See id.* Exs. P-R. In June, SFO began keeping a travel log of individuals who showed up to SFO and shared with an airport representative that they intended to depart from Oakland. Birch Decl. ¶ 6, Ex. A. Between June 18 and August 23, SFO logged 15 such incidents. *Id.* Separately, a number of travelers have questioned the relationship between the Parties’ airports (Williams Decl. Exs. P-Q), and several have geotagged the wrong airport on social media. *Id.* Ex. R. *See Tari Labs, LLC v. Lightning Labs, Inc.*, 2023 WL 2480739, at \*9 (N.D. Cal. Mar. 13, 2023) (granting injunction, finding that evidence of mistyping a name (Tari vs. Taro) favored plaintiff); *Rearden LLC v. Rearden Com., Inc.*, 683 F.3d 1190, 1214–15 (9th Cir. 2012) (recognizing that “non-consumer confusion can properly factor into the ‘likelihood of confusion’ inquiry,” both as a proxy for consumer confusion and a contributor to it).

24       This is only the beginning. Typically, evidence of actual confusion is hard to come by because individuals rarely report it, whether out of embarrassment, a sense that it would be meaningless to do so, or some other reason. That is especially likely in the context of the parties’ airport services, as any confused individuals in the airport are in transit and often pressed for time, especially if they’ve arrived at the wrong airport. Oakland is undoubtedly experiencing similar

1 incidents. So far, it has declined to disclose them, largely flouting public records requests made by  
 2 the City, and producing partial documents – raising further suspicions. Yakel Decl. ¶¶ 21-22, Ex.  
 3 R. The growing actual confusion evidence is a powerful indicator that confusion is likely.

#### 4           **5.       The City’s Survey Confirms that Confusion Is Likely**

5 Surveys are “often [] used as evidence of actual confusion and/or evidence of likelihood of  
 6 confusion.” *Anheuser-Busch, Inc. v. Customer Co.*, 947 F. Supp. 422, 425 (N.D. Cal. 1996). In  
 7 May, the City commissioned a survey from Sarah Butler, a survey expert from the NERA firm with  
 8 20 years of experience, whose surveys have been accepted by numerous courts. Declaration of  
 9 Sarah Butler (“Butler Decl.”) ¶ 2, Ex. A at 30-49. Her survey showed net name confusion **exceeding**  
 10 **20%**, which is comfortably within the range that courts find supports a likelihood of confusion. *Id.*  
 11 ¶ 47 (collecting cases) *See e.g., Anheuser-Busch*, 947 F. Supp. at 425 (collecting cases crediting  
 12 surveys identifying 15-23% confusion rates); *Fiji Water Co. v. Fiji Min. Water USA, LLC*, 741 F.  
 13 Supp. 2d 1165, 1179 (C.D. Cal. 2010) (granting injunction upon a showing of 24.3% net confusion  
 14 rate); *Hansen Beverage Co. v. Cytosport, Inc.*, 2009 WL 5104260, at \*16 (C.D. Cal. Nov. 4, 2009)  
 15 (finding 12.5% net confusion rate probative of likelihood of confusion and granting injunction);  
 16 *see also* 5 McCarthy on Trademarks and Unfair Competition § 32:188 (5th ed. 2024). Considering  
 17 the tens of millions of travelers and consumers who interact with the parties, and the many  
 18 opportunities for confusion to occur, the survey’s net confusion rate extrapolates to a massive  
 19 volume of confusion in the marketplace. This, too, favors a finding that confusion is likely.

#### 20           **6.       Shared Marketing Channels Make Confusion Likely**

21           “Convergent marketing channels increase the likelihood of confusion.” *Official Airline*, 6  
 22 F.3d at 1394 (citation omitted). “In assessing marketing channel convergence, courts consider  
 23 whether the parties’ customer bases overlap and how the parties advertise and market their  
 24 products.” *Pom Wonderful*, 775 F.3d at 1130. Here, the parties’ airport services are marketed and  
 25 sold to the same consumers, namely, airline passengers traveling to and from the Bay Area, and via  
 26 the same mediums, *i.e.*, wherever airline tickets are sold, and accessed through OTAs, ride share  
 27 apps and services, and the like. *See* Andretta Decl. ¶ 12. There is strong evidence that the parties’  
 28 marketing and trade channels overlap completely – also weighing in the City’s favor.

1                   **7.         The Degree of Consumer Care Does Not Reduce Confusion**

2                 This factor looks at the type of service offered and the degree of care one would expect  
 3 from “the typical buyer exercising ordinary caution.” *Sleekcraft*, 599 F.2d at 353. “Low consumer  
 4 care . . . increases the likelihood of confusion.” *See Playboy Enters., Inc. v. Netscape Commc’ns*  
 5 *Corp.*, 354 F.3d 1020, 1028 (9th Cir. 2004). Where services are marketed both to discriminating  
 6 and casual buyers, courts must consider the likelihood of confusion as it pertains to *both* classes of  
 7 consumers. *See Brookfield*, 174 F.3d at 1060 (considering entertainment professionals against  
 8 “movie devotees, who will be more easily confused[.]”). “The law is not made for the protection  
 9 of experts, but for the public – that vast multitude which includes the ignorant, the unthinking and  
 10 the credulous, who, in making purchases, do not stop to analyze, but are governed by appearance  
 11 and general impressions.” *Fleischmann Distilling Corp. v. Maier Brewing Co.*, 314 F.2d 149, 156  
 12 (9th Cir. 1963).

13                 Here, the parties service travelers of widely varying levels of sophistication, from first-time  
 14 fliers to well-seasoned explorers, or travelers whose first language is not English. *See Andretta*  
 15 Decl. ¶ 19. Multiple airlines underscored to Oakland the risk of confusion among international  
 16 travelers (Yakel Decl., Exs. L-Q), which includes those whose first language is not English, and  
 17 others unfamiliar with the Bay Area. The views of airlines may be particularly probative, as it’s  
 18 their business to know their customers. Travel agencies echoed these concerns, too. *Id.* ¶¶ 11-14.

19                 Consumer care also varies greatly depending on the circumstances and type of consumer,  
 20 for example, business travelers also rely on *others* to make reservations for them. And while some  
 21 ticket purchases may be undertaken with planning and consideration (e.g. arranging a dream  
 22 vacation or a honeymoon), this is often not the case, with many flights arranged last minute or  
 23 otherwise in haste. *Andretta Decl.* ¶ 19. Moreover, the cost of airfare ranges significantly from  
 24 flight to flight, with round trip tickets to and from Oakland as low as \$52. *Id.* ¶ 9. More generally,  
 25 Oakland’s average airfare ranks in the bottom half of major metropolitan airports. *Id.* ¶ 10. In sum,  
 26 many of the parties’ consumers are neither careful nor discerning. *See La Quinta*, 762 F.3d at 877  
 27 (considering an average \$439 hotel stay a “modest sum,” weighing for plaintiff).

28                 The way airline tickets are purchased lends itself to mistake where – as here – two airport

1 brands are so similar and displayed in such close proximity to one another at the point of purchase.  
 2 Most airline ticket purchases today occur online, either directly via airline websites or apps, or  
 3 OTAs like Priceline.com and Expedia. Andretta Decl. ¶ 12. This process begins by entering an  
 4 airport name or location into a search tab, which automatically returns a list of corresponding  
 5 airports. *Id.* As anyone who has traveled to or from the Bay Area knows, travelers searching for  
 6 tickets to San Francisco already encounter (and often consider) opportunities to purchase tickets to  
 7 Oakland as a “nearby” airport and vice versa. *Id.* With the Infringing Mark, it is all too easy for  
 8 consumers to mistakenly purchase tickets to one party’s airport intending to select the other (e.g.,  
 9 with some travelers seeing “San Francisco...” and reading no further) (e.g. *supra* Fig. 2).

10 Finally, airline bookings are just one of several vectors for consumer confusion. *Rearden*  
 11 *LLC*, 683 F.3d at 1216–19 (discussing relevance of those “very well influenc[ing] the purchasing  
 12 decisions of consumers.”). Oakland airport-adjacent hotels may promote their location with the  
 13 Infringing Mark, leading travelers to book hotels near the Oakland airport rather than SFO.  
 14 Rideshare passengers and travelers picking up or returning rental cars, or those seeking parking at  
 15 nearby parking lots may be even less likely to exercise care in those contexts and select the wrong  
 16 location, scuttling travel plans and potentially missing flights. Any resulting frustration will inure  
 17 to the detriment of the City and the goodwill associated with the SF Mark. *Id.*

## 18           **8.       Oakland’s Intent Makes Confusion Likely**

19 A defendant’s bad faith intent is not necessary to demonstrate likelihood of confusion, and  
 20 its absence is “largely irrelevant.” *Brookfield*, 174 F.3d at 1059. However, “[w]hen an alleged  
 21 infringer knowingly adopts a mark similar to another’s, courts will presume an intent to deceive  
 22 the public.” *Official Airline Guides*, 6 F.3d at 1394.

23       Oakland adopted the Infringing Mark with actual and constructive knowledge of the SF  
 24 Mark and Registration. Williams Decl. ¶ 6; Andretta Decl. ¶¶ 14-17. *See Brookfield*, 174 F.3d at  
 25 1059. When told to stop by the City and major airlines, among others, (Yakel Decl., ¶ 3), it pressed  
 26 forward. Under similar circumstances, the district court in *Boldface Licensing* granted a preliminary  
 27 injunction, finding that the intent factor weighed in favor of confusion because the defendant was  
 28 “unquestionably aware” of plaintiff’s rights and in spite of plaintiff’s objection, rolled out its

1 products. 940 F. Supp. 2d at 1195. Oakland may try to frame its intent in terms of communicating  
2 its airport's proximity to San Francisco, but in the context of airport names, cities have trademark  
3 significance – as Oakland well knows. Andretta Decl. ¶ 24 It is implausible that Oakland was  
4 unaware that by frontloading and making “SAN FRANCISCO” prominent in the Infringing Mark,  
5 it is implying that its airport services are provided by or endorsed by the City. *Id.* The City  
6 anticipates that discovery will show that Oakland *knew* it was creating risk of consumer confusion  
7 and either welcomed it or didn’t care. This factor supports the City, too.

## **9. Oakland's Likelihood of Expansion Makes Confusion Likely**

9        The expansion of product lines factor does not carry much weight here because the parties  
10 already directly compete. *See Network Automation, Inc. v. Advanced Sys. Concepts, Inc.*, 638 F.3d  
11 1137, 1153 (9th Cir. 2011) (finding expansion factor “unimportant” because parties already directly  
12 competed). In any event, the addition of routes from airlines shared by the parties’ airports, or the  
13 attraction of new airlines to Oakland’s airport that already service SFO, will only exacerbate the  
14 risk that consumers will mistake the parties’ airports marks or will associate the Oakland airport  
15 with the City and its airport.

Evaluation of the *Sleekcraft* factors establishes that the City is likely to prevail on the merits, or, at minimum, that it has raised “serious questions” on the merits[.]” *All. For the Wild Rockies v. Cottrell*, 632 F.3d 1127, 1137 (9th Cir. 2011).

### C. The City Is Entitled to a Presumption of Irreparable Harm

21 A trademark owner’s “mark is [its] authentic seal . . . [i]f another uses it, [they] borrow[]  
22 the owner’s reputation, whose quality no longer lies within [its] own control.” *Opticians Ass’n of*  
23 *Am. v. Indep. Opticians of Am.*, 920 F.2d 187, 195 (3d Cir. 1990) (citation omitted). Under the  
24 Trademark Modernization Act (“TMA”), 15 U.S.C. § 1116(a), trademark holders who have  
25 established a likelihood of confusion are entitled to a *presumption* of irreparable harm. Because the  
26 City has shown a likelihood of success on the merits, irreparable injury is presumed. 15 U.S.C. §  
27 1116(a); *Vineyard House, LLC v. Constellation Brands U.S. Operations, Inc.*, 515 F. Supp. 3d  
28 1061, 1081 n.16 (N.D. Cal. 2021).

Even if Oakland could somehow rebut that presumption, substantial evidence shows irreparable harm will continue absent relief. “The Ninth Circuit has recognized that the potential loss of good will or the loss of ability to control one’s reputation may constitute irreparable harm[.]” *SunEarth*, 846 F. Supp. 2d at 1083 (citation omitted) (granting preliminary injunction enjoining use of infringing mark); *see also Greater L.A. Softball Ass’n v. Ryan*, 2017 WL 8292779, at \*8 (C.D. Cal. Sept. 21, 2017) (granting preliminary injunction enjoining use of infringing mark where parties had competing softball tournaments under the same name). Accordingly, both actual confusion evidence and favorable survey evidence demonstrate harm to goodwill, and support entry of an injunction. *See adidas*, 890 F.3d at 756–57 (holding that survey evidence supported showing of irreparable harm and affirming preliminary injunction); *SunEarth*, 846 F. Supp. 2d at 1083.

Here, the City’s reputation and goodwill will be irreparably harmed if Oakland’s infringement continues. The Oakland airport experiences low customer satisfaction, in particular relative to SFO. Andretta Decl. ¶¶ 8, 27. Any problems that travelers have with Oakland’s airport will be mistakenly attributed to the City and the SF Mark. When travelers go to the wrong airport and miss their connecting flights due to mistaken bookings to the “SAN FRANCISCO BAY...” airport, that will irreparably damage the City’s trademark rights and unfairly enrich Oakland. Those concerns were echoed by multiple airlines and travel agencies, all of which urged Oakland to change the Infringing Mark to protect domestic and international travelers. Yakel Decl., ¶¶ 11–20.

#### **D. The Public Interest Favors An Injunction**

The public interest is best served by “vindicating intellectual property rights” and “prohibiting unfair competition.” *Niantic, Inc. v. Global++*, 2019 WL 8333451, at \*9 (N.D. Cal. Sept. 26, 2019) (citation omitted). In trademark cases, this is not an abstract concern; the very purpose of trademarks is to protect the public. *See New Kids On The Block v. News Am. Publ’g, Inc.*, 971 F.2d 302, 305 (9th Cir. 1992); *Playboy Enters., Inc. v. Baccarat Clothing Co.*, 692 F.2d 1272, 1275 (9th Cir. 1982) (beyond harm to the trademark owner, “the consuming public is equally injured by an inadequate judicial response to trademark infringement.”).

Oakland’s use of the Infringing Mark has misled and will continue to mislead the public regarding the relationship between the Oakland airport and SFO or the City. As described above,

1 misled by the Infringing Mark, air travelers will fly into Oakland’s airport believing that they are  
 2 arriving at the City’s airport, only to find that they have made rental car and hotel accommodations  
 3 closest to the City’s airport. Among many more examples, others will arrive at the City’s airport  
 4 for flights that actually depart from Oakland’s airport (as has already occurred), or may purchase  
 5 tickets to or from Oakland’s airport under the mistaken assumption that it is operated by or  
 6 associated with the City or SFO. Consumers may book a flight to SFO correctly but a rental car at  
 7 the “San Francisco Bay . . .” airport, only to be stuck without a car at the airport, or later having to  
 8 return the car to the wrong airport. It is in the public’s interest to prevent such confusion. *Am. Rena*  
 9 *Int’l Corp. v. Sis-Joyce Int’l Co.*, 534 F. App’x 633, 636 (9th Cir. 2013) (affirming preliminary  
 10 injunction). The public interest weighs in favor of an injunction.

11           **E. The Balance of Hardships Favors an Injunction**

12           In considering the balance of hardships, a court evaluates the degree of harm to each party  
 13 if the injunction is improperly granted or denied. The balance of equities favors the City because  
 14 its requested relief seeks “no more than requir[ing] Defendant[s] to comply with . . . laws.” *Henry*  
 15 *Schein, Inc. v. Cook*, 191 F. Supp. 3d 1072, 1077 (N.D. Cal. 2016) (citation omitted). As an  
 16 unauthorized junior user, Oakland never had a right to use the Infringing Mark in the first place, so  
 17 there is no disservice to it in preliminarily enjoining their continued use. Any hardship that Oakland  
 18 may claim is entirely self-inflicted, especially given the multiple warnings by the City and the  
 19 refusal of Oakland to discuss the matter before it made the change. *Am. Rena*, 534 F. App’x at 636;  
 20 *see also Disney Enters., Inc. v. VidAngel, Inc.*, 869 F.3d 848, 867 (9th Cir. 2017) (affirming the  
 21 “long-settled principle that harm caused by illegal conduct does not merit significant equitable  
 22 protection”). An injunction will not harm Oakland for the additional reason that it has only just  
 23 begun using the Infringing Mark and, in most instances, is still using the OAKLAND  
 24 INTERNATIONAL AIRPORT mark that it has been known by for over sixty years. Oakland can  
 25 and should simply revert to that name. Meanwhile, the City has demonstrated actual and likely  
 26 confusion, with Oakland’s further rollout of the Infringing Mark certain to exponentially increase  
 27 confusion. The equities favor the City.

28

1     **V. IF ANY BOND IS REQUIRED, IT SHOULD BE MINIMAL**

2         “The court may issue a preliminary injunction . . . only if the movant gives security in an  
 3 amount that the court considers proper to pay the costs and damages sustained by any party found  
 4 to have been wrongfully enjoined or restrained.” Fed. R. Civ. P. 65(c). Generally, the purpose of a  
 5 bond is to provide an amount sufficient to cover the defendant’s costs arising from an injunction  
 6 that is improvidently granted. *Faizi v. Temori*, 2022 WL 7094259, at \*8 (N.D. Cal. Oct. 12, 2022).  
 7 However, the court “may dispense with the filing of a bond when it concludes there is no realistic  
 8 likelihood of harm to the defendant from enjoining his or her conduct.” *Johnson v. Couturier*, 572  
 9 F.3d 1067, 1086 (9th Cir. 2009) (citation omitted). Here, Oakland will not be harmed by a  
 10 preliminary injunction because the name change has been only partially implemented, and because  
 11 it will not be restrained from using its existing registered mark (OAKLAND INTERNATIONAL  
 12 AIRPORT) or other non-infringing marks to promote their airport. Moreover, the City has  
 13 demonstrated that it is highly likely to succeed on the merits at trial, rendering any risk of a  
 14 “wrongful” injunction remote. No bond is necessary here. *See also Valenzuela v. City of Anaheim*,  
 15 2020 WL 10731248, at \*2 (C.D. Cal. Apr. 20, 2020) (“The City's ability to pay the judgment on its  
 16 own behalf and on behalf of the officers is so plain that the cost of a bond would be a waste of  
 17 taxpayer money. . . . This would be a completely unnecessary cost to taxpayers in an extraordinarily  
 18 difficult economic time.”).

19     **VI. CONCLUSION**

20         For the foregoing reasons, the City respectfully requests that the Court enjoin Defendants  
 21 and those acting in concert with them from using the Infringing Mark.

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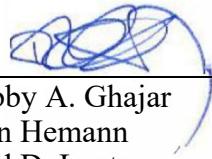
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1 Dated: September 17, 2024

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